

ATTACHMENT 14

DECLARATION OF BERNADETTE SEIGLER

UNE-P USER GROUP MEETING MINUTES MAY 23, 2001

Margaret Garvin facilitated the UNE-P User Group Workshop held in BellSouth Center Room 414 in Atlanta, GA. This was the second meeting of the UNE-P user group. She welcomed the attendees (workshop attendee list included). Roll call was taken and the agenda was reviewed.

Susan Judy-LCSC Manager gave an overview of Local Carrier Service Centers (LCSC). LCSCs are located in Atlanta GA, Birmingham AL and Fleming Island FL (a/k/a Jacksonville. Atlanta and Birmingham are Production Centers and responsible for processing Resale, UNE and complex LSRs. Fleming Island is the Call Center and responsible for responding to Resale clarification and ordering issues. On occasion, calls made to Fleming Island may be forwarded to Atlanta or Birmingham. She reviewed the process flows for manual and electronic LSRs. She also gave an overview of who to call and when to call them. She suggested checking web reports before calling. The first point-of-contact for Atlanta Resale CLECs on simple, non-complex LSR clarification questions and service order questions is 800-872-3116. The first point-of-contact for Birmingham Resale CLECs on simple, non-complex LSR clarification questions is 800-773-4967. LCSCs should be called when there's difficulty communicating with BellSouth's FAX server and with LSR and service order issuance questions. The escalation process is posted on <http://interconnection.bellsouth.com> Click on Wholesale Markets-Contact Us-LCSC-Appropriate LCSC After Hours List. CLECs can help with timely and accurate processing of LSRs by:

- Performing pre-order functions
- Populating LSR fields in accordance with BellSouth Business Rules
- Reviewing Products/Services documentation
- Reviewing tariffs
- Checking Change Control website

Electronic interface problems should be referred to EC-SPOC 888-462-8030. The EDI support group can be contacted at 205-988-7613.

Additional CLEC concerns were discussed. Clarifications for pending orders in LENS can be identified by "PSO" at the top of CSR. For address validation, the CLEC's customer should contact their county 911 office for verification and then contact LCSC with the validated address. The problem with clarifications due to illegible faxes persists. CLECs should continue to report these problems to Account Team.

Bill Czolba-CTC Exchange voiced concern that the preferred method of communication with CRSG is e-mail but many BellSouth forms (proprietary) are in PDF format and cannot be updated and attached to e-mail.

Page Miller-Talk.com suggested that other CLECs review their cost bills and contracts. She discussed that manual additive charges vary according to state and that cost charges were being made with another CLEC's PONs.

Jim Maziarz- Product Manager gave UNE-P overview "Unbundled Port/Loop Switched Combinations". He discussed the vertical feature rate structure, UNE-P USOCs and dialing parity, LATA-wide local calling with UNE-P and DSL on UNE-P. The vertical feature rate structure, which has a target date of June 1, 2001, applies to stand-alone ports and port/loop combos or Res, Bus and PBX (UNE-P), Coin and BRI. The new rate structure is part of new standard agreements and includes featureless port, an "all available features charge (UEPVF) and features included with the UNE port charge in GA and TN. UNE USOCs listed in the Information Guide provide the same 7 and 10-digit and 1+ dialing arrangements as the BellSouth retail USOCs that they are converted from.

LATA-wide local calling with UNE-P will be available May 25, 2001. It requires CLEC to LPIC BellSouth Telecommunications (5124) in order for calls to be transported by BellSouth. Calls terminated between the Parties shall be treated as local calls. Specific terms and conditions need to be incorporated in the Parties' Interconnection Agreement, so an amendment is necessary. If BellSouth has been previously selected as the LPIC, UNE usage billing shall commence on May 25, 2001. CLEC will be billed for unbilled usage. Backbilling for June should be in July. DSL on UNE-P is currently not available. BellSouth is analyzing this business opportunity.

Additional issues were discussed which included the fact that inward/outward dialing plans cannot be converted to UNE since it is strictly for dialing out. Calls terminating in the same LATA are billed a local charge. The information covered in Jim's presentation will be included in website update.

Susan Jones-Training gave an overview of BellSouth Professional Training Services' curricula for Facility-based, Local Facilities and Port/Loop. Training information is on website <http://interconnection.bellsouth.com/training/index.html>. Classes can be customized and/or suitcased to the CLEC's location. Two free workshops that address provisioning and completion of orders have been held this year: February 26th covered the top ten most common errors and April 23rd covered directory listing and captions. Reservations need to be made ASAP for remaining seats for workshops to be held June 25th, August 20th, October 29th and December 17th. Each CLEC is limited to four students per workshop. Handouts for LSR Templates were included in the attendee package. Susan can be reached at sjones86@bellsouth.net or 205-655-7704.

The UNE-P Action Plan was reviewed. Action items 4, 13, 20 and 29 were updated. Action items 5, 8, 12, 16, 18, 19, 21, 22, 23, 24, 25, 26, 28, 30, 32, 33, 34 and 35 were closed. Action Items 36 through 45 were added.

Action item 1 is still raising concern for AT&T, Birch Telecom and Network Telecom. The issue is that "Errors prevent N-orders from flowing with D-orders. D-order processed first (separately). LFACS PF's orders since facilities are not reused creating service outage." BellSouth will review real-time examples provided by CLECs. The CLECs would like to see one order issued instead of two orders (D and N). BellSouth is working on a "single C-order" which should resolve this problem. Initially, Lynette Nall-LCSC Staff Area Manager anticipated that this would be completed by year-end 2001. Upon further investigation, BellSouth recognizes that more time is required and a new target implementation date of early-2002 has been established.

CLECs want support from their Interconnection Account Team when dealing with all BellSouth subsidiaries. There is the perception that the wholesale arm does not have influence, as CLEC advocate, with the retail arm of the company despite being part of the same corporation.

It was reviewed that the scope of the UNE-P User Group does not include Change Control, Legal or Regulatory issues.

The UNE-P meeting minutes, and updated action plan and member directory will be posted on the website May 30, 2001. Responses from BellSouth will be available in updated Action Plan on the website June 6. CLECs were asked to provide issues that they have identified to the facilitator two weeks prior to the next UNE-P user group meeting no later than July 2, 2001.

The UNE-P user group meeting ran until almost 2pm ET. Future meetings may need to be scheduled to provide more time for reviewing the action plan. The next UNE-P user group meeting will be July 17, 2001 at the CLEC Inforum. The location is the Atlanta Hilton Hotel in downtown Atlanta, GA. See the BellSouth interconnection website for details on the CLEC Inforum.
http://interconnection.bellsouth.com/events/html/clec_inforum.html

UNE-P USER GROUP ATTENDEES**May 23, 2001**

ACCESS Integrated Networks	Annette	Hardy
ACCESS Integrated Networks	Louise	Wilds
AT&T	Linda	Murphy
AT&T	Patricia	Powell
AT&T	Rochelle	Richardson
AT&T	Bernadette	Seigler
AT&T	Sally	Thacker-Fox
Birch Telecom	Lacie	Hamlin
Bluewater Communications	Tom	Farrington
Bluewater Communications	Daryl	Nathanson
BTI Telecom	Jose	Aguiar
BTI Telecom	Anthony	Dillard
BTI Telecom	Lavarus	Komegay
BTI Telecom	Nina	Heath
Choctaw Communications Inc.	Amy L.	Lasseigne
Computer Intelligence Inc. (CI2)	Ruth	Wilson
CTC Exchange Services	Bill	Czolba
EPB Telecommunications	Andrea	Williams
IDS Telcom	Becky	Wellman
Intermedia Communications	Sherrie	Baughman
ITC^DELTACOM	Kim	Britnell
ITC^DELTACOM	Jana	Hudson
ITC^DELTACOM	Donna	King
Lightyear Communications	Phil	Candella
Lightyear Communications	Michael	DeKorte
MCIWorldcom	Caren	Schaffner
MCIWorldcom	Rick	Whisamore
Momentum Business Solutions Inc.	Peggy	McKay
Network Telephone	Joanne	Baxter
Network Telephone	Mitch	Dantin
Network Telephone	Brent	McMahan
NewSouth Communications	Chris	Connolly
NewSouth Communications	John	Fury
NOW Communications	Joe	Clark
NOW Communications	Steve	Sulak
Talk.com	Susan	Chapman
Talk.com	James	Childress
Talk.com	Sharon	Eleazer
Talk.com	Page	Miller
Xspedius	Karen	
Z-Tel	Barbara	Shever

UNE-P USER GROUP ATTENDEES
May 23, 2001

BELLSOUTH PARTICIPANTS

David Allen
Rita Barrett
Georgia Christenas
Sandra Davis
Rendy Dinovo
Margaret Garvin
Marilyn Hyman
Joe Jones
Susan Jones
Saron Judy
Richard Lee
Jim Maziarz
Lynette Nall
Ellen Shepard
David Stark